

FEDERAL RESOURCES

FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA)

How can I donate or volunteer?

- You can find vetted non-profit organizations supporting COVID-19 [here](#).
- Trained medical volunteers can donate services [here](#).
- If you have medical supplies or equipment to donate, please [provide us details](#) on what you are offering.
- Adequate supplies of blood are needed to treat patients in hospitals, but many blood drives have been cancelled. Donating blood is a safe process; to find where you can donate blood, visit [redcross.org](#).
- Additional ways to help can be found at [www.fema.gov/coronavirus/how-to-help](#).

How can my company donate medical supplies, services, and equipment?

- If you have medical supplies or equipment to donate, please provide details on what you are offering through the online medical supplies and equipment form at <https://www.fema.gov/covid19offers>.
- If you are interested in doing business with FEMA and supporting the response to COVID-19 with your company's non-medical goods and/or services, please submit your inquiry to the Department of Homeland Security's Procurement Action Innovative Response (PAIR) team at DHSIndustryLiaison@hq.dhs.gov.
- Additional information can be found [here](#).

How do I know what is fact and what is a myth?

- Visit FEMA's Rumor Control Page [here](#).

CENTERS FOR DISEASE CONTROL (CDC)

Where can I find the most up to date information and recommendations from CDC?

- You can find the most up to date information from CDC [here](#).

FEDERAL DRUG ADMINISTRATION (FDA)

I have a concern over drug shortages.

- Call the Division of Drug Information at 855-543-3784 or 301-796-3400, or email them at druginfo@fda.hhs.gov. FDA's [Drug Shortage page](#) also has information related to current shortages.

I have questions regarding COVID-19 Diagnostic Tests.

- Visit [this page](#) on FDA's website.

I'm looking for additional information regarding the FDA and COVID-19.

- Click [here](#).

SMALL BUSINESS ADMINISTRATION (SBA)

I am seeking guidance and loan resources for my small business.

- Visit SBA's Small Business Loan Guidance page [here](#).

Where can I get information specific to SBA Disaster Loans?

- Visit SBA's Disaster Loan page [here](#).

DEPARTMENT OF LABOR (DOL)

I have questions regarding passage of the *Families First Coronavirus Act* and how it will affect me.

- Click [here](#) for information for employees.
- Click [here](#) for information for employers.
- Visit [this page](#) to view frequently asked questions and answers.

DEPARTMENT OF EDUCATION (DOE)

I'm an educator looking for information and resources from the federal government.

- Click [here](#).

INTERNAL REVENUE SERVICE (IRS)

I'm not able to file taxes in time or need assistance with filing given the current circumstances.

- The [deadline](#) to file and pay taxes was extended to July 15, 2020.

I'm experiencing delays in receiving my tax return.

- The IRS has stated they are experiencing delays in processing paper tax returns. You can check the status of your return [here](#).

How much aid can my family and I expect from the *Coronavirus, Aid, Relief, and Economic Security Act* that passed Congress in March?

- A one-time tax-free recovery rebate of \$1,200 is available to every American with a valid social security number whose income is at or below \$75,000. That's \$2,400 per married couple, with an extra \$500 per child. That assistance is reduced for those earning between \$75,000 – \$99,000, and ends at \$99,000. Income amounts are determined based on 2019 tax returns, if filed, or 2018 returns. For seniors and individuals with disabilities, the IRS will identify beneficiaries using SSA-1099 and RRB-1099 information.

I receive Social Security benefits. Am I eligible for the rebate?

- Yes, the \$1,200 rebate is available to those with no income, as well as those whose income comes entirely from Social Security benefits.

Do I need to do anything to receive the rebate?

- For the vast majority of Americans, no action is required in order to receive a rebate check.

DEPARTMENT OF STATE (DOS)

I am overseas and can't get a flight back to the United States.

- Please enroll in the Smart Traveler Enrollment Program (STEP) at [step.state.gov](#). This is the best way to get real-time updates from the State Department.
- Send an email to repatriationtaskforce@groups.state.gov with your full name, passport

number, current location, and place of citizenship.

- Check with your airline, cruise line, or travel operators regarding your travel plans and/or restrictions.
- If you have an emergency overseas, contact the nearest [U.S. Embassy of Consulate](#) or call 1-888-407-4747 (from the United States and Canada) or +1 202-501-4444 (from overseas).

Additional resources for family members of those currently abroad:

- Visit travel.state.gov for the latest travel advisories and guidance regarding COVID-19 for U.S. citizens abroad.
- Follow the [advice of the CDC](#) and local health authorities.
- Monitor the Department of State's COVID-19 [website](#).

DEPARTMENT OF DEFENSE (DOD)

I want an update on DOD medical facilities and other military efforts.

- Visit DOD's website [here](#).

U.S. DEPARTMENT OF AGRICULTURE (USDA)

I'm looking for information on USDA's response to COVID-19.

- This [link](#) provides information regarding access to food, food safety, animal and plant health, critical infrastructure, forest service, grading and auditing services, data and reporting services, pet safety, trade and foreign agricultural affairs, USDA Loans and USDA Service Centers.
- Click [here](#) for information about the H-2A visa program and coronavirus.

ENVIRONMENTAL PROTECTION AGENCY (EPA)

Is my water safe?

- EPA provides updates on drinking water, wastewater, and disinfectants [here](#).

What are some disinfectants that can be used against COVID-19?

- A list of disinfectants that can be used against the coronavirus is available [here](#).
- View frequently asked questions about disinfectants [here](#).
- Click [here](#) for information about expediting emerging viral pathogen claim submissions.

NATIONAL PARK SERVICE (NPS)

Which national parks and trails are open?

- Click [here](#) for updates on national park operating hours.
- Click [here](#) to visit a national park virtually.

What NPS is doing to ensure safety in parks?

- Visit [this page](#) for information.

STATE OF GEORGIA RESOURCES

GEORGIA DEPARTMENT OF LABOR

I've lost my job because of COVID-19. How do I apply for Georgia Unemployment Benefits?

- Click [here](#) for instructions for filing an unemployment insurance claim.

I've had to lay people off because of COVID-19. Here do I file my claim on behalf of my employee?

- Click [here](#) for instructions for employer filed claims.

Can I apply for unemployment insurance over the phone?

- Yes, please call the Career Center closest to you. The contact information for each Career Center is available [here](#). Call volume is very high, but representatives are returning calls as quickly as possible in the order they are received.

I would like to check the status of my unemployment insurance claim, what number should I dial?

- You may check your status online by logging in to your My IU account [here](#). You can also speak to a representative by reaching out to your local Career Center [here](#). Call volume is very high, but representatives are returning calls as quickly as possible in the order they are received. You may also visit the Georgia Department of Labor's website for information regarding individual claims by clicking [here](#).

GEORGIA DEPARTMENT OF PUBLIC HEALTH

How do I volunteer for one of Georgia's Department of Public Health Programs?

- Click [here](#) for information.

How many COVID-19 cases are there in Georgia?

- This [page](#) is updated daily.

Where can I find information on COVID-19 testing sites and the types of tests available in Georgia?

- You can find information regarding Georgia's COVID-19 testing options [here](#).

GEORGIA DEPARTMENT OF AGRICULTURE

I'm looking for information on Animal Health, Georgia Grown, Food Safety, Meat Inspection, and Ag Inputs within Georgia.

- Visit [this page](#).
- Agriculture has been recognized as [critical infrastructure](#) during the COVID-19 response.

INDIVIDUAL & CHARITABLE RESOURCES

GENERAL ASSISTANCE

I need general assistance. Where can I go to get help for my family and me?

- United Way and [2-1-1](#) can direct you to available resources.